

# **BOTOX®**

There are 4 ways you can get this specialty medication:

Medical Benefit through your insurance carrier(s)

Pharmacy Benefit through your insurance plan

Purchase on your own

If **Medicare** is your primary you will be referred to Dr. Huynh in our building

## **VERIFICATION:**

We initiate the process by contacting your primary insurance and secondary insurance for verification of benefits or coverage for **both** the administration procedure and specialty drug. If the drug or procedure is subject to medical policy criteria we will be required to submit a pre-determination form. Actual payment is based on terms and condition of your plan. Benefits quoted are In-network level benefits. Verification is not a guarantee of eligibility or payment by your insurance carrier(s).

The verification process may involve several steps, such as:

Submitting a Predetermination Form to Insurance Carrier

Submitting to Specialty Pharmacy a Prescription/Pharmacy Intake Form

Provide supporting medical documentation

Preparing a letter of medical necessity

If procedure or drug is denied we will initiate an Appeal if deemed necessary by physician

A peer to peer may be required by your insurance carrier

## **PROCEDURE:**

If there is an estimated financial responsibility payment due from patient for the administration procedure we will call for patient approval. We will not proceed any further until we obtain patient consent to proceed.

### NON-COVERAGE OF DRUG:

We will contact you if your insurance does not provide medical or pharmacy benefits for the Botox. If you choose to purchase drug on your own you can contact QVL 214) 361-9228 or Dougherty's 214) 373-5300, if they do not have it in stock they can order it for you.

### SPECIALTY PHARMACY:

Most carriers require that Botox scripts be filled by their participating specialty pharmacy. Our office will provide all needed documentation. Once drug is approved, the specialty pharmacy will contact you and go over any patient financial responsibility payment due to them for the drug. They will only ship once they have obtained your payment and your consent to release Botox to the physician's office. Once your consent is obtained the specialty pharmacy will contact us to confirm date of shipment.

### APPOINTMENT:

As soon as we receive shipment you will receive a call from our office to schedule the Botox appointment.

On the day of your Botox appointment you will need to sign consent for doctor to administer the injection(s). Any payment due from patient will be collected upfront.

### CONTINUATION OF TREATMENT:

For subsequent Botox injections we will confirm with your insurance carrier if benefits remain unchanged. Some specialty pharmacies are required to perform an eligibility run with your insurance carrier every 3 months. Other insurance carriers will have provided authorization for a time period of six months to a year or specify number of treatments allowed. As long as there are no changes in benefits, diagnosis, administration procedure or plan of treatment, the prior-authorization will remain in effect as quoted by your insurance carrier and your specialty pharmacy.

### OFFICE CONTACTS:

Angelica or Jackie

972) 783-8900